

Sample Questions for Post Survey

Libraries may want to collect data to measure the impact of this practice. Staff can use the data to track progress, determine the next steps and locate additional resources.

Name and location of library _____

Your first and last name _____

Your email address _____

General Questions

After (today's session, this learning circles) how comfortable are you in using technology to learn?

I am not comfortable. I need help.

I am comfortable, but I still need help.

I am very comfortable and I do not need help.

How well did you meet your goals?

I met my goals.

I met my goals a little bit.

I did not meet my goals.

What did you like about the learning resource(s)? (Check all that apply.)

It was easy to use.

The content was very interesting.

I could monitor my progress.

Will you (return or participate again)?

Yes, I will come back.

No, I will not come back.

If yes, what would you like to (study or work on)? _____

What resources or further assistance do you need to reach your goals?

What suggestions do you have to improve the services of the Learning Lounge?

For Learning Lounge Staff

Referral/Next step if applicable:

- Contact education organization
- Schedule career coaching session
- Refer to the state employment center
- Refer to Department of Human Services
- Refer to public housing assistance
- Other _____

Record any outcomes for this person

- Gained a skill (passed an assessment/test)
- Complete a career service (exploration/plan, resume or job application)
- Earned a high school credential
- Obtained a foreign credential evaluation
- Entered a job training or education program
- Started in internship or volunteer position
- Entered employment (new job, promotion)
- Gained citizenship
- Other _____

For Learning Circle Participants

Library leaders might want feedback from learning circle facilitators or implementors. Below is a list of potential questions.

1. How well were participants able to access the learning resources with your support? What are you considering to determine this?
2. What did you notice about how well learning circles met the goals or expectations of participants?
3. What were your own goals for implementing/facilitating this learning circle? Please describe.
4. What could be done to make learning circles more accessible or useful to participants?

For Mobile Learning

Library leaders might want feedback from staff who supported or implemented mobile learning in order to gauge the effectiveness of support and the usefulness of the learning resources. Below is a list of potential questions.

What kind of support was provided for mobile learning?

Orientation to the mobile learning app

Occasional check-ins by text, email or phone

Occasional in-person check-ins

Regularly scheduled in-person check-ins

Other _____

How well were patrons able to access the mobile learning resources with your support? What are you considering to determine this?

What did you notice about how well the resources met the goals or expectations of patrons?
What could be done to make mobile learning more accessible or useful to patrons?